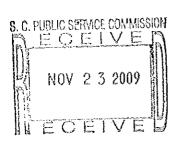
220411

BEFORE THE

PUBLIC SERVICE COMMISSION

OF SOUTH CAROLINA



APPLICATION OF COMVOZ COMMUNICATION LLC FOR A CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY TO PROVIDE RESOLD LONG DISTANCE TELECOMMUNICATIONS SERVICES WITHIN THE STATE OF SOUTH CAROLINA))))	DOCKET NO: <u>2009</u> -4
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Comvoz Communication LLC ("Comvoz" or "Applicant") pursuant to S.C. Code Ann. §58-9-280(B), as amended, and Section 253 of the Telecommunications Act of 1996, respectfully submits this Application for Authority to Provide Resold Long Distance Service within the State of South Carolina. Pursuant to S.C. Code Ann. §58-9-585 and the general regulatory authority of the Commission, the Applicant also requests that the Commission regulate its long distance service offerings as described below in accordance with the principles and procedures established for alternative regulation in Orders No. 95-1734 and 96-55 in Docket No. 95-661-C, and as modified by Order No. 2001-997 in Docket No. 2000-407-C.

Applicant proposes to offer resold long distance telecommunications services to customers throughout the state using unbundled network element platforms ("UNE-P"). Applicant's primary market is business customers. In addition, the Company will provide to its Customers additional custom calling and class features, access to emergency call services (e.g. 911), directory assistance and other ancillary services.

Applicant also proposes to offer resold inbound and outbound interexchange telecommunications services and operator-assisted services to its presubscribed Customers.

All services are available twenty-four (24) hours per day, seven (7) days a week. The Applicant will commence offering service following the granting of this application.

Approval of this application will promote the public interest by increasing the level of competition within South Carolina. This competition will mandate that all exchange telecommunications providers will operate more efficiently, enabling the consumer to benefit via reduced rates.

South Carolina Application of Comvoz Communication, LLC
Applicant.
Page 1

In support of this Application, Applicant respectfully states as follows:

1. The name and address of the Applicant are:

Applicant:

Comvoz Communication, LLC

Address:

318 Indian Trace, Suite 605

Weston, FL 33326

Telephone:

(954) 384-9494

Facsimile:

(954) 659-0597

Website:

www.comvoz.com

2. All correspondence, notices, inquiries and other communications regarding this application should be sent to:

Attorney name: Edward A. Maldonado

Address:

7925 NW 12 Street, Suite 300

Miami, FL 33166

Telephone:

(305) 477-7580

Facsimile:

(305) 477-7504

E-mail:

telecomstate@regbackoffice.com

3. Contact person regarding ongoing operations of the Company is:

Applicant:

Ricardo Gonda

Telephone:

(954) 384-9494

Facsimile:

(954) 659-0597

E-mail:

ricardo@comvoz.com

4. **Description of Applicant**

Applicant is a private corporation that was incorporated in the state of Florida on 8/2/2002. Certificates of Authority to Transact Business in the State of South Carolina is attached hereto as Exhibit A.

5. Officers and Directors

See Exhibit B

6. **Customer Service**

Applicant understands the importance of effective customer service for long distance service consumers. Applicant has made arrangements for its customers to call the Company at customer

> South Carolina Application of Comvoz Communication, LLC Applicant.

service number, 1-954-727-0160. In addition, Customers may contact the Company in writing at the headquarters address and via e-mail at <u>info@comvoz.com</u>. The Customer Service number will be printed on the customers' monthly billing statements.

7. Financial Ability

Applicant has sufficient financial resources to operate in South Carolina. In support of the Company's financial ability to provide the proposed services, the Applicant offers its financial statements in Exhibit C.

8. Managerial and Technical Ability

Exhibit D contains a brief overview of the managerial experience of Applicant. The Company has the managerial experience in the telecommunications industry that will allow it to be a successful Resold Long Distance Service provider.

9. Proposed Service Territory

Applicant proposes to offer resold long distance service. Long distance service will be offered throughout the State of South Carolina. Exhibit E contains the proposed interexchange tariff of Applicant.

10. Public Interest and Need

Approval of this application and Applicant's proposed tariffs will serve the public interest and offer several benefits to consumers in South Carolina. First and foremost, Applicant will offer its Customers the ability to have seamless service for interstate and international toll services.

The granting of Applicant's application is consistent with S.C. Code Ann. §58-9-280(B), as amended by 1996 Act No. 354, and, in that regarding Applicant makes the following representations to the Commission:

- A. Applicant possesses the technical, financial, and managerial resources sufficient to provide the services requested;
- B. Applicant, to the extent it is required to do so by the Commission, will participate in the support of universally available telephone service at affordable rates; and,

11. Waivers and Regulatory Compliance

Applicant requests that the Commission grant it a waiver of those regulatory requirements inapplicable to competitive providers. Such rules are not appropriate for competitive providers and constitute an economic barrier to entry into the local exchange market.

- A. Applicant requests that it be exempt from any financial recording rules or regulations that require a carrier to maintain its financial records in conformance with the Uniform System of Accounts ("USOA"). As a competitive provider, Applicant currently maintains its books and records in accordance with Generally Accepted Accounting Principles ("GAAP"). GAAP is used extensively by interexchange carriers. Since Applicant utilizes GAAP, the Commission will have a reliable method by which to evaluate Applicant's operations. Therefore, Applicant requests to be exempt from any and all USOA requirements of the Commission.
- B. In addition, Applicant requests a waiver of S.C. Reg. 103-610, and to be allowed to maintain its books and records at its headquarters location in Weston, Florida. In the event that the Commission finds it necessary to review Applicant's books, this information will be provided upon request to the Commission or Applicant will bear the expense of travel for the Commission staff to examine the books and records located outside of South Carolina.
- C. Applicant finally requests waivers of any reporting requirements which are not applicable to competitive providers such as Applicant because such requirements (a) are not consistent with the demands of the competitive market; or (b) they constitute an undue burden on a competitive provider, thereby requiring an ineffective allocation of resources.

Applicant reserves the right to seek any regulatory waivers which may be required for Applicant to compete effectively within the states' local exchange and resale market.

12. Alternative Regulation of Business Service Offerings

In Docket No. 95-661-C in response to a Petition for Alternative Regulation by AT&T Communications of the Southern States, the Commission determined that there was sufficient competition in the market for interexchange telecommunication services to justify a relaxation in the manner in which AT&T was regulated. The Commission determined that AT&T was not required to file maximum rates for long distance business service offerings and that its tariffs be presumed valid upon filing, subject to the Commission's right within seven days to institute an investigation of the tariff filing. Applicant submits that as a competitor of AT&T in the market for providing telecommunication services to customers, it should be subject to no regulatory constraints greater than those imposed on AT&T. Applicant requests that its interexchange business services offerings described in its proposed tariff be regulated under this form of relaxed regulation.

This Application demonstrates that Applicant has the technical, financial and managerial resources to provide resold-based long distance service within South Carolina. The granting of this Application will promote the public interest by increasing the level of competition in the telecommunications markets of the

state. Competition of this nature will mandate that all telecommunications providers will operate more efficiently and improve the overall service quality for consumers.

Approval of the Application of Applicant will serve the public interest by offering consumers throughout the State of South Carolina a meaningful quality service option. Approval of this Application will also benefit consumers by creating greater competition in the interexchange marketplace. Competition in the telecommunications marketplace inspires innovation and development of services that meet customer needs cost effectively.

Wherefore, Applicant respectfully petitions this Commission for authority to operate as a reseller of long distance telecommunications services in the State of South Carolina in accordance with this Application, for alternative regulation of its long distance business service offerings, and for such other relief as it deems necessary and appropriate.

Regulatory Back Office, Inc.

Name: Edward A. Maldonado

Address: 7925 NW 12 Street, Suite 300

Telephone: (305) 477-7580 Facsimile: (305) 477-7504

E-mail: telecomstate@regbackoffice.com

Regulatory Counsel for Applicant.

November 18, 2009

Applicant

SCHEDULE OF EXHIBITS

Articles of Incorporation/ Certificate of Authority Exhibit A

Officers and Directors Exhibit B

Financial Statements Exhibit C

Resumé of Key Employees Exhibit D

Proposed Interexchange Tariff (IXC) Exhibit E

Comvoz Communication, LLC

EXHIBIT A

South Carolina Certificate of Authority

Articles of Incorporation

The State of South Carolina



Office of Secretary of State Mark Hammond

Certificate of Authorization

I. Mark Hammond, Secretary of State of South Carolina Hereby certify that:

COMVOZ COMMUNICATION, LLC, A Limited Liability Company duly organized under the laws of the State of FLORIDA, and issued a certificate of authority to transact business in South Carolina on November 3rd, 2009, with a duration that is at will, has as of this date filed all reports due this office, paid all fees, taxes and penalties owed to the Secretary of State, that the Secretary of State has not mailed notice to the company that it is subject to being dissolved by administrative action pursuant to section 33-44-809 of the South Carolina Code, and that the company has not filed a certificate of cancellation as of the date hereof.

Given under my Hand and the Great Seal of the State of South Carolina this 4th day of November, 2009.

Mark Hammond, Secretary of State

CERTIFIED TO 31 AT LET PROTOBRE S STAKENS

LE THE TANK

STATE OF SOUTH CAROLINA SECRETARY OF STATE

NOV 0 3 2009

APPLICATION FOR A CERTIFICATE OF AUTHORITY BY A FOREIGN LIMITED LIABILITY COMPANY TO TRANSACT BUSINESS IN SOUTH CAROLINA

TYPE OR PRINT CLEARLY WITH BLACK INK

The following Foreign Limited Liability Company applies for a Certificate of Authority to Transact Business in South Carolina in accordance with Section 33-44-1002 of the 1976 South Carolina Code of Laws, as

stucu.		
The name of the foreign lim South Carolina Code as am	ited liability which complies with Se ended is $\underbrace{\it ComvozCommunication, L}_{\it Comvoul}$	ction 33-44-1005 of the 1976 LC
The name of the State or Co	ountry under whose law the compar	ny is organized is
The street address of the Li	mited Liability Company's principal	office is
2863 Executive Park Drive, S	uite 104	
	Street Address	
Weston	Florida	33331
City	State	Zip Code
6650 Rivers Avenue North Charleston	Street Address South Carolina	29406
City	State State	Zip Code
The street address of the Lie Carolina is 6650 Rivers Avenue	mited Liability Company's initial age	ent for service of process in So
	Street Address	
North Charleston	South Carolina	29406
City	State	Zip Code
	Liability Company's agent for service	ce of process at the address is
Corporate Creations Network		
Name	Signature Diana	Urrego, Special Secretary
		term, and if so, the period

M	Check this box if the company is manager-managed. If so, list the names and business addresses of each manager				
a.	International Business				
		Name			
	2863 Executive Park Di	rive, Suite 104			
		Business Address			
	Weston	Florida	33331		
	City	State	Zip Code		
b.		Name			
Business Address					
	City	State	Zip Code		
[]	the company's debt ar	nd obligation under a provision similar to Section 3	npany are to be liable for 3-44-303(c) of the 1976		
e <u>10</u>	0/28/2009	Signature International Busir by Veronica Paez, S	•		
	a. b.	addresses of each me a. International Business 2863 Executive Park D Weston City b. City [] Check this box if one of the company's debt as	a. International Business Link Name 2863 Executive Park Drive, Suite 104 Business Address Weston Florida City State Business Address City State City State City State City State City State Check this box if one or more members of the foreign limited liability contine company's debt and obligation under a provision similar to Section 3 South Carolina Code of Laws, as amended. 10/28/2009 Signature International Business In		

FILING INSTRUCTIONS

- This application must be accompanied by an original certificate of existence not more than 30 days old (or a record of similar import) authenticated by the Secretary of State or other official having custody of the Limited Liability Company records in the state or country under which it is organized.
- 2. File two copies of these articles, the original and either a duplicate original or a conformed copy.
- If management of a limited liability company is vested in managers, a manager shall execute this form. If management of a limited liability company is reserved to the members, a member shall execute this form. Specify whether a member or manager is executing this form.
- 4. This form must be accompanied by the filing fee of \$110.00 payable to the Secretary of State.

Return to: Secretary of State P.O. Box 11350 Columbia, SC 29211

State of Florida Department of State

I certify from the records of this office that COMVOZ COMMUNICATION, LLC is a limited liability company organized under the laws of the State of Florida, filed on August 2, 2002.

The document number of this limited liability company is

I further certify that said limited liability company has paid all fees due this office through December 31, 2009, that its most recent annual report was filed on March 17, 2009, and its status is active.

I further certify that said limited liability company has not filed Articles of Dissolution.

Given under my hand and the Great Seal of Florida, at Tallahassee, the Capital, this the Twenty Eighth day of October, 2009

Secretary of State



Comvoz Communication, LLC EXHIBIT B

Officers and Directors

List of Managers, Directors and Officers for Applicant (Comvoz Communication, LLC):

1. Name:

Ricardo Gonda

Title:

President

Address:

318 Indian Trace, Suite 605

Weston, FL 33326

Tel:

(954) 384-9494

Fax:

(954) 656-0597

Email:

Ricardo@comvoz.com

2. Name:

Jose Gregorio Garcia

Title:

Vice President

Address:

318 Indian Trace, Suite 605

Weston, FL 33326

Tel:

(954) 384-9494

Fax:

(954) 656-0597

Email:

jggarcia@netuno.net

BEFORE THE STATE OF SOUTH CAROLINA PUBLIC SERVICE COMMISSION

In the Matter of the Application of)
Comvoz Communication, LLC)
Of Public Convenience and)
Necessity to Provide Resold Long)
Distance Service throughout)
The State of South Carolina)

MOTION FOR PROTECTIVE TREATMENT AND BASIS FOR FILING EXHIBIT "C" AS TRADE SECRET

Comvoz Communication, LLC (hereafter "Applicant"), by its attorneys and pursuant to S.C. Code Ann. 39-8-10, et seq. and Commission Order No. 2005-226 and all other applicable rules, statutes and regulations, hereby files this Motion for Protective Treatment ("Motion") in the above-captioned proceeding. By this Motion, the Applicant seeks protective treatment by the South Carolina Public Service Commission ("Commission"), of certain commercially-sensitive financial statements attached as Exhibit C, filed as Trade Secret to the Application for Authority for Comvoz Communication, LLC to Provide Resold Long Distance Service throughout the State of South Carolina ("Application"). Because this Motion is an inseparable part of the Application, it is being filed concurrently therewith.

In support of this Motion, the Applicant provides the following:

1. The exact legal name, address and telephone number of the Applicant are:

Comvoz Communication, LLC 318 Indian Trace, Suite 605 Weston, FL 33326 Tel: (954) 384-9494

2. Correspondence or communications regarding this Motion should be addressed to:

Edward A. Maldonado, Esq. Regulatory Back Office, Inc. 7925 NW 12 Street, Suite 300 Miami, FL 33126

Tel: (305) 477-7580 Fax: (305) 477-7504

Description of Confidential Information.

The Application requires Applicant to disclose evidence of financial fitness through the submission of documentation of its financial resources and ability to provide the requested service. In conformity with this requirement, the Applicant submits copies of its financial statements. These documents contain highly confidential and strictly proprietary information, the public disclosure of which may result in direct, immediate and substantial harm to the competitive position of the Applicant in South Carolina and elsewhere.

Grounds for Claim of Confidentiality.

Applicant is presently immune from a legal obligation to prepare or submit projected financial statements, or any other financial information, to any public entity. As such, the financial statements attached as Exhibit C to the Application are not readily available to persons external to Applicant except for regulatory and governmental agencies with jurisdiction over Applicant and then only under seal.

Because the projected financial statements submitted by Applicant in support of the Application contain confidential and commercially-sensitive information from which its competitors may derive economic value, Applicant seeks to protect such material from public disclosure. Applicant derives independent economic value from the fact that significant, detailed and proprietary information regarding its financial structure and current financing activities is unknown to its competitors. As such, the Applicant's financial statements are trade secret as that term is used in South Carolina Trade Sercrets Act. S.C. Code Section 39-8-20(5). Given this fact, the disclosure of this information could provide existing and potential competitors, including institutional calling services providers or intends to provide telecommunications service, with an unfair and undeserved competitive advantage.

CONCLUSION

The financial information included in support of Applicant's Application, for which Confidential Treatment is sought, is both proprietary and competitively-sensitive. The substantial and direct harm that could be caused to Applicant as a result of any disclosure is real and not speculative. Moreover, to date, no other jurisdiction or governmental agency has required Applicant to make this information available to the public. For all these reasons, the financial statements attached as Exhibit C to the application should be protected from public disclosure by the Commission.

WHEREFORE, Applicant respectfully request that the South Carolina Public Service Commission grant this Motion for Protective Treatment with respect to the financial statements attached to Exhibit C to the Application and filed under seal as Confidential in this proceeding.

Dated this 19th day of November, 2009.

Respectfully Submitted,

Edward A. Maldonado

7925 NW 12 Street, Suite 300

Miami, FL 33126 Tel: (305) 477-7580

Fax: (305) 477-7504

Email: telecomstate@regbackoffice.com

BEFORE THE STATE OF SOUTH CAROLINA PUBLIC SERVICE COMMISSION

In the Matter of the Application of)
Comvoz Communication, LLC)
Of Public Convenience and)
Necessity to Provide Resold Long)
Distance Service throughout)
The State of South Carolina)

S.C. PUBLIC SERVICE COMMISSION
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Exhibit C to Application Financial Statements

CONFIDENTIAL & PROPRIETARY FILED UNDER SEAL

Comvoz Communication, LLC

EXHIBIT D

Resumé of Key Employees

Ricardo Gonda/ President

International business executive, with 20 years of wide-range commercial and technical experience. His activities include the sales and marketing of software, services and telecommunications, the development of technology for Internet and telecommunication companies, and general management and business consultation. As an entrepreneur, he has accumulated extensive experience in international business, financial principles, and business performance. He has direct knowledge of the Latin-American idiosyncrasy and mentality, and has established good professional contacts in various Latin-American countries.

Address: 1648 Victoria Point Circle Weston FL 33327

Jose Gregorio Garcia/ Vice President

Senior Executive with more than 20 years with a broad experience in International, Corporate Finance and Business activities. He has worked for industries like Telecommunication, Retail Chain and Chemical Conglomerate. His expertise include, IPO's, Merger and Acquisitions, MIS, and Human Resources, has dealt with bankruptcies companies and its different constituencies, and has a vast acknowledge leading with companies with a financial distress.

Address: 3859 Crestwood Circle Weston FL 33331

Comvoz Communication, LLC

EXHIBIT E

Proposed Long Distance (IXC) Tariff

Comvoz Communication, LLC

SOUTH CAROLINA

RATES, TERMS, AND CONDITIONS FOR SERVICE

FOR

INTEREXCHANGE AND INTRASTATE LONG DISTANCE SERVICES

ISSUED: November 18, 2009

EFFECTIVE: _____

TITLE SHEET

SOUTH CAROLINA INTRASATE TELECOMMUNICATIONS TARIFF

This tariff contains the description, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Comvoz Communication, LLC ("Comvoz Communication") with principal offices at 318 Indian Trace, Suite 605, Weston, FL 33326.

This tariff applies for services furnished within the State of SOUTH CAROLINA. This tariff is on file with the SOUTH CAROLINA Public Service Commission ("SC PSC"), and may be inspected during normal business hours at the Company's principal place of business.

ISSUED: November 18, 2009	EFFECTIVE:

CHECK SHEET

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION
1	Original
2 3	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
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27	Original
28	Original
29	Original
30	Original
31	Original
32	Original

ISSUED:	November 18	. 2009
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EFFECTIVE: _____

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

ISSUED: November 18, 2009

EFFECTIVE: _____

Ву:

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Ву:

SYMBOLS SHEET

The following are the only symbols used for the purposes indicated below:

- D Delete or Discontinue
- I Change Resulting In An Increase to a Customer's Bill
- M Moved From Another Tariff Location
- N New
- R Change Resulting In A Reduction To A Customer's Bill
- T Change in Text Or Regulation But No Change In A Rate Or Charge

EFFECTIVE: _____

Ву:

TARIFF FORMAT SHEETS

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the SC PSC. For example, the 4th revised Sheet 14. Because of carious suspension periods, deferrals, Etc., the SC PSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

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2.

2.1.

2.1.1.

2.1.1.A.

2.1.1.A.1

2.1.1.A.1.(a).

2.1.1.A.1 (a) l.

2.1.1.A.1 (a) l. (i).

2.1.1.A.1 (a) l. (i).
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D. Check Sheets - When a tariff filing is made with the SC PSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the SC PSC.

SSUED: November 18, 2009	EFFECTIVE:

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Definitions

Access Line - An arrangement from a local exchange telephone company or other licensed common carrier, using either dedicated or switched access, which connects a Customer's location to the Company's location or switching center.

Authorization Code - A numerical code, one or more of which are available to a Customer's End User to enable him/her to access the Company, and which are used by the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

Casual Calling – Access to Company's network and the subsequent use of Service by an End User Customer through the dialing of a carrier access code in the format 101XXX, where the four (4) digits represented by the "X" are the unique Carrier Identification Code (CIC) assigned to Company.

Commission - The SOUTH CAROLINA Public Service Commission (see SC PSC).

Company or Comvoz Communication, LLC - Used throughout this tariff to mean Comvoz Communication, LLC, a company licensed to do business in SOUTH CAROLINA.

Connecting Carrier – A telecommunications company, which may be either an interexchange or a local exchange carrier that supplies the Company with facilities to originate or terminate the Company's long distance services.

Customer - The person, firm, corporation or other entity, which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 AM up to, but not including, 5:00 PM local time, Monday through Friday.

End User – The ultimate user of a telecommunications service which either; (1) orders the service through a certified Reseller Company or (2) uses the Company's Service directly as a Enduser Customer (3) Or, access the Company's Service dialing the Company's designated access code or other access number.

Evening - From 5:00 PM up to, but not including, 11:00 PM local time, Monday through Friday.

Holidays - The Company's recognized holidays are New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day.

SC PSC - SOUTH CAROLINA Public Service Commission (also see Commission)

ISSUED:	November 18, 2009	EFFECTIVE:	

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (continued)

1.1 <u>Definitions</u> (continued)

Individual Case Basis (ICB) – Determines involving situations where nonstandard arrangements are required to satisfy specialized needs. The nature of such Service requirements makes it difficult or impossible to establish general Tariff provisions for such circumstances. When it becomes possible to determine specific terms and conditions for such offerings, they shall be offered pursuant to such terms and conditions when set forth in writing and subscribed to by authorized representatives of Customer and Company.

Interconnection – The linkage used to join two or more communications units, such as systems, networks, links, nodes, equipment, circuits, and devices in two or more exchanges.

Local Access – The portion of the Service between a customer premise and a Company designated POP.

Night/Weekend - From 11:00 PM, up to, but not including, 8:00 AM Monday through Friday, and 8:00 AM Saturday, up to, but not including, 8:00 AM Monday.

Off-hook – the condition that exists when an operational telephone instrument or other user instrument is in use.

On-hook – the condition that exist when an operational telephone, or other instrument, is not in use.

Reseller – A customer, which purchase Service from the Company through a Service Agreement and resells service to its End Users or other licensed Carriers. End Users of a Reseller are not Customers of the Company. A Reseller must be authorized to operate in SOUTH CAROLINA before it can resell Services to its End Users.

Telecom Unit - A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of SOUTH CAROLINA.

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the services, the transmission of data, facsimile, signaling, metering, or other similar communications.

Underlying Carrier - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

VoIP (**Voice over IP**) - A term used in IP telephony for a set of facilities for managing the delivery of voice information using the Internet Protocol (IP).

ISSUED:	November 18, 2009	FFFCTIVE:	

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (continued)

1.2 Abbreviations

CCLC - Carrier Common Line Charge

CCS - hundred call-seconds

COCOT – Coin Operated Customer Owned Telephone

CPE – Customer Provided Equipment

DEMARC - Point of Demarcation

ICB - Individual Case Basis

SC PSC - SOUTH CAROLINA Public Service Commission

LATA – Local Access Transport Area

LEC – Local Exchange Company

MTS - Message Toll Service

PBX - private Branch Exchange

POP - Point of Presence

RESBORG – Responsible Organization

SAL - Special Access Line

TDD – Telecommunications Device for the Deaf

VoIP - Voice over Internet Protocol

V & H - Vertical and Horizontal

ISSUED: November 18, 2009

EFFECTIVE: _____

Ву:

SECTION 2 - RULES AND REGULATIONS

2. 1 <u>Undertaking of the Company.</u>

The Company's services and/or facilities are furnished for communications originating at specified points within the State of SOUTH CAROLINA under terms of this tariff.

The Company installs, operates and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. It may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangements.

The Company's primary business is the furnishing of Intrastate, Interstate, and International long distance services to it Customers or to licensed telecommunications reseller companies, licensed common carriers, local exchange companies. Also, End Users may access the company 's services by utilizing casual calling. The Company is not a COCOT and has no plans at this time to actually provide coin telephones nor to offer such services other than the sale of it's (the Company's) long distance services to the licensed providers companies within the State of SOUTH CAROLINA.

The Company's services and facilities are provided on a monthly basis unless ordered on a longerterm basis, and are available twenty-four hours per day, seven days per week.

2. 2 Use of Facilities and Service

- 2. 2. 1 Service may be used for any lawful purpose by the Customer or any End User.
- 2. 2. 2 The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number process, or code. All right, title and interest to such items remains, solely and at all times, with the Company.
- 2. 2. 3 Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered, by it, or billed to its account(s) pursuant to this Tariff, for determining who is authorized to use the service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of service.
 - 2.2.3.1 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
 - 2.2.3.2 Customers reselling or rebilling services must have a Certificate to provide telecommunications service with the SOUTH CAROLINA Public Service Commission.

		(3730)	
ISSUED:	November 18, 2009	EFFECTIVE:	

SECTION 2 - RULES AND REGULATIONS (continued)

2. 3 Limitations.

- 2.3.1 The Included tariff language does not constitute a determination by the Commission (SC PSC) that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.
- 2.3.2 Service is offered subject to availability of the necessary facilities and/or equipment and subject to the provision of this Tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
- 2.3.3 The Company reserves the right to discontinue furnishing service, or limit the use of service, upon written notice, when necessitated by conditions beyond its control, or when the customer is using service in violation of the law or the provisions of this tariff.
- 2.3.4 The Company shall be indemnified and held harmless by the Customer against:
 - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information or other content transmitted over the Company's facilities.
 - (B) All other claims arising out of any act or omission of the Customer in connection with any service or facility provided by the Company.
- 2.3.5 The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

2. 4 Use and Ownership of Equipment

The Company's equipment, apparatus, channels, and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition (subject to reasonable wear and tear). The Customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the Customer's premise, or the Customer's Customer premise, including loss or damage caused by agents, employees, or independent contractors of the Customer through any negligence.

2.5 Minimum Period of Service

The minimum period for which services are provided and for which rates and charges are applicable is one month unless otherwise specified. When a service is disconnected prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

ISSUED:	November 18, 2	009	EFFECTIVE:	

SECTION 2 - RULES AND REGULATIONS (continued)

2.6 Payment for Service Rendered

- 2.6.1 Service is provided and billed on a monthly basis. Bills are due and payable upon receipt. In the event that the Company incurs fees or expenses, including attorney's fees, collection, or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably accruing at the rate of 1.5% per month or the highest rate allowed by law, whichever is lower. Collection fees on overdue charges shall begin to accrue when the account is assigned to an outside collection agency. Such collection fees are separate and distinct from attorney's fees and other costs incurred in collecting charges owed to the Company.
- 2.6.2 The Customer is responsible for payment of all charges for service furnished to the Customer, or the Customer's agents, End Users, or customers. All charges due by the Customer are payable to the Company or the Company's authorized billing agent. Any objection to billed charges must be reported promptly to the Company. All undisputed charges must be paid as per terms on the bill.
- 2.6.3 The Company reserves the right to assess a charge of \$20.00 US Dollars whenever a check or a draft presented for payment of service is not accepted by the institution upon which it is written. The foregoing shall not limit the Company's right to discontinue service for returned checks or drafts under section 2.12.
- 2.6.4 Application of Late Payment Charge
 - 2.6.4.1 Late payment charges do not apply to final accounts.
 - 2.6.4.2 Late payment charges do not apply to governmental agencies of the State of SOUTH CAROLINA. These agencies are required to make payment in accordance with SOUTH CAROLINA Law governing financial responsibility of the State, its agencies, commissions, departments, etc.

2.7 Deposits

The Company does not require a deposit from the Customer.

2.8 Advance Payments

The Company does not require advanced payments.

2.9 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

ISSUED:	November 18, 2009	EFFECTIVE: _	

By:

Ricardo Gonda – Managing Member 318 Indian Trace, Suite 605 Weston, FL 33326 Direct Dialed: (954) 384-9494

SECTION 2 - RULES AND REGULATIONS (continued)

2.10 Inspection, Testing, and Adjustment

- 2.10.1 The Company may upon reasonable request and /or notice make such test and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation, and maintenance of the Customer's, the Customer's Customers or End Users, or the Company's facilities or equipment. The Company may interrupt service at any time, without penalty or liability, due to the departure from or reasonable suspicion of the departure from any of these terms and conditions.
- 2.10.2 The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the Customer, the Customer's Customers or the Customer's End Users, at any reasonable hour for the purpose of inspecting, repairing, testing, or removing any part of the Company's equipment or facility(ies).
- 2.10.3 Upon reasonable notice, the facilities or equipment provided by the Company shall be made available to the Company for such test and adjustments as may be necessary to maintain the Company's scheduled maintenance program to ensure Company equipment and / or furnished facilities are kept-up in a condition satisfactory to the Company. No interruption allowance will be made for the time during which test and adjustments are made, unless such interruptions exceeds twenty-four hours in length and is requested by the Customer.

2.11 Interruption of Service

- 2.11.1 It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or equipment furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.
- 2.11.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.
- 2.11.3 The customer shall be credited for an interruption of more than twenty-four hours as Follows:

Credit Formula:

Credit = A/B x C

"A" - outage time in hours

"B" - 720 hours in month

"C" - total monthly charge for affected facility

ISSUED: November 18, 2009

EFFECTIVE:

Ву:

SECTION 2 - RULES AND REGULATIONS (continued)

2.12 Suspension or Termination of Service

- 2.12.1 After providing written notice to the Customer, with ten working days to respond to said notice (excluding weekends and holidays), the Company may suspend or terminate service and/or cancel an application for service, and sever the connection(s) from the Customer's premises without incurring any liability for any of the following reasons:
 - 2.12.1.A Non-payment of any sum, which is not in written dispute, due to the Company for any bill rendered more than thirty days beyond the date of rendition of the bill for such service.
 - 2.12.1.B A violation of any regulation governing the service under this tariff.
 - 2.12.1.C A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.
 - 2.12.1.D In the event of unauthorized use, where the Customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company.
 - 2.12.1.E The Company has given the customer notice and has allowed a reasonable time to comply with any rule, remedy, or deficiency.
- 2.12.2 The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the Customer when in the judgment of the Company there is a probability of injury or damage to Company or telephone personnel, plant, property, or service which is occurring, or is likely to occur.
- 2.12.3 Abandonment or Unauthorized Use of Facilities
 - 2.12.3.A If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the Customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate access service.
- 2.12.4 Emergency Termination Service

The Company will immediately terminate the service of any Customer, on request, when the Customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

2.12.5 Government, Court, or Commission Order

The Company will immediately terminate the service of any Customer by order of any governmental agency either federal or state having the authority, at the order of a court, or upon being ordered by the SC PSC.

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INTEREXCHANGE TARIFF

SECTION 2 - RULES AND REGULATIONS (continued)

2.12 <u>Suspension or Termination of Service</u> (continued)

2.12.6 Cancellation Credit

When the Company cancels service or the provision of equipment and the final service period is less that the monthly billing a credit will be issued for any amounts billed in advance, prorated at 1/30th the monthly recurring charge for each day service was rendered or the equipment was provided. The credit will be issued to the Customer or applied against the balance remaining on the Customer's account.

SSUED:	November 18, 2009	EFFECTIVE:	

SECTION 3 - SERVICE DESCRIPTION

3.1 <u>Timing of Calls</u>

The customer's monthly usage charges for Carrier service are based upon the total number of minutes the Customer uses and service options subscribed to. Chargeable time begins when the connection is established between the calling station and the called station or PBX. Chargeable time ends when either party disconnects.

There are no charges incurred if a call is not completed.

3.2 Start of Billing

For billing purposes, the start of service is the day following acceptance by the Customer of Company's service or equipment. The end of service date is the last day for which service was provided by the Company or the last day of any required notification period, whichever is later.

3.3 <u>Interconnection</u>

Service furnished by the Company may be interconnected with services or facilities of other authorized communications resellers or common carriers and with private systems, subject to the technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking as described in Section 2.2 of this tariff. Any special interface equipment of the Company and other participating underlying carriers or common carriers shall be provided at the Customer's expense.

Interconnection with the facilities or services of underlying carriers shall be under the applicable terms and conditions of the underlying carriers' tariff. The Customer is responsible for taking all necessary legal steps for interconnecting his End User by providing terminal equipment or communications systems for establishing interconnection with the Company. The Customer shall secure all right-of-ways, and other arrangements necessary for interconnection.

3.4 Terminal Equipment

The Company's service may be used with or terminated in CPE terminal equipment or communication system, such as PBX's, Key Systems, teleprinters, handsets, or data sets. Such terminal equipment will be furnished and maintained at the expense of the providing customer, except as otherwise agreed in advance and in writing. The Customer is responsible for all cost at their premises, including personnel, wiring, electrical power, and the like incurred in the use of the Company's service. When such CPE terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria of the telecommunication industry.

SSUED: November 18, 2009	EFFECTIVE:

SECTION 3 – SERVICE DESCRIPTION (continued)

3.5 Calculation of Distance

Usage charges for any mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call(s).

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The company uses the rate centers and associated vertical and horizontal coordinates that are generally accepted within the industry:

Formula:
$$\sqrt{\frac{(V1-V2) + (H1 - H2)}{10}}$$

3.6 <u>Minimum Call Completion Rate</u>

The Customer can expect a call completion rate of 99% for Intrastate and Interstate domestic U.S. calls attempted during peak use periods for all Feature Group D "1+" services.

3.7 Network Management

The Company will administer its network to provide acceptable service levels to all telecommunications users of the Company's network services. Generally, service levels are considered acceptable only when both End Users and Customers are able to establish connections with little or no delay encountered within the Company's network. The Company maintains the right to apply protective controls, (i.e., those actions, such as call gapping, which selectively cancel the completion of any traffic carried over its network), including that associated with a Customer's service. Generally, such protective measures would only be taken as a result of occurrences such as a failure or overload of Company or customer facilities, natural disasters, mass calling or national security demands.

SSUED: November 18, 2009	EFFECTIVE:

SECTION 3 – SERVICE DESCRIPTION (continued)

3.8 Usage Charges and Billing Increments

3.8.1 Usage Charges

Unless flat rated, usage-charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the Customer's location.

3.8.2 Billing Increments

Usage is billed in an initial one (1) minute increment and in six (6) second increments thereafter. Partial usage will be rounded up to the next highest increment.

3.8.3 Rounding

All calls are rounded to the next highest billing interval. Total charge for a fraction of a cent will be rounded to the next highest whole cent.

3.8.4 Volume Based Plan Enrollment

- 3.8.4.A Placement into various plans is dependent upon prior actual monthly usage or estimated monthly usage.
- 3.8.4.A.1 Upon request, Customer may change from initial plan to a higher usage, lower rate plan.

ISSUED:	November 18, 2009	EFFECTIVE:

SECTION 3 – SERVICE DESCRIPTION (continued)

3. 9 Service Offerings

3. 9. 1 Switched 1+ Message Toll Services

At the present time, the Company is not offering Switched 1+ Message Toll Service but may do so in the future at which time it would send an updated tariff to the SC PSC reflecting the changes to its services offering.

3. 9. 2 800 / 888 (Inbound) Long Distance Service

At the present time, the Company is not offering 800/888 Service but may do so in the future at which time it would send an updated tariff to the SC PSC reflecting the changes to its services offering.

3. 9. 2. A Dedicated Outbound WATS Service -

At the present time, the Company is not offering Dedicated Outbound 800/888 Service but may do so in the future at which time it would send an updated tariff to the SC PSC reflecting the changes to its services offering.

3. 9. 2. B Dedicated Inbound 800/888 Service -

At the present time, the Company is not offering Dedicated Inbound 800/888 Service but may do so in the future at which time it would send an updated tariff to the SC PSC reflecting the changes to its services offering.

ISSUED: November 18, 2009	EFFECTIVE:

SECTION 3 – SERVICE DESCRIPTION (continued)

3. 9 Service Offerings (continued)

3. 9. 3 Prepaid Calling Card Service

The Company may at some time produce and arrange for distribution and sale of wholesale Prepaid Calling Cards. These Prepaid Calling Cards will be brand marked by "Comvoz Communication", and exclusively utilize the Company's long distance network for both domestic and international calling.

- A. End-Users may purchase the Company's Prepaid Calling Cards at a variety of retail outlets or through other distribution channels.
- B. Prepaid Calling Card Services will be available with card face values of five dollars (\$5.00), ten dollars (\$10.00), and twenty dollars (\$20.00) and any combination of one-dollar (\$1.00) U.S. increments.
- C. Prepaid Calling Card value is printed on the card in either dollars or minutes.
- D. The Prepaid Calling Card usage procedure consist of:
 - 1. The end-user will dial either a local number or a toll free number, as applicable to the end-users locality, whichever is printed on the card.
 - Upon connection to the Company's switch, the end-user is prompted by an automated voice response system to enter the Authorization Code specific for the end-user's card.
 - 3. Following verification by the Company's switch, the end-user is prompted to enter the called-to-number and/or terminating number.
 - 4. Company answer supervision equipment verifies called-to-number has gone "off-hook" when the called-to-number is answered, and the Company's calling card billing platform begins metering the completed call for duration.
 - 5. Upon call completion, when the Company's answer supervision indicates to the billing platform the called-to-number has gone "on- hook" and/or "hangs up", the total consumed Telecom Units for the call is deducted from the remaining Telecom Unit balance on the end-user's Prepaid Calling Card.

SSUED: November 18, 2009	EFFECTIVE:

SECTION 3 - SERVICE DESCRIPTION (continued)

3. 9 Service Offerings (continued)

- 3. 9. 3 Prepaid Calling Card Service (continued)
 - E. All calls must be charged against a Prepaid Calling Card that has a sufficient telecom Unit balance.
 - 1. An end-user's call will be interrupted by a mechanical automated voice announcement when the balance is about to be depleted.
 - 2. In order to continue the call, the end-user can either call the toll free number on the back of the Prepaid Calling Card for service and "recharge" the balance on the card using a nationally recognized credit card, or the end-user can throw the card away and purchase a new one.
 - 3. The Company will terminate calls in progress if the balance of the Prepaid Calling Card's is insufficient to continue the call and the end-user fails to enter the number of another valid, Company issued, Prepaid Calling Card.
 - F. A Company issued Prepaid Calling Card will expire on the date indicated on the card, or if no date is specified, (12) twelve months from the date of first usage, or the date of last recharge, whichever is later. The Company will not refund unused balances.
 - G. Prepaid Calling Card Credit Allowance:
 - A credit allowance is applicable for, but not limited to, calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call.
 - 2. To receive a credit allowance the end-user must notify the Company by using the designated toll-free number printed on the Prepaid Calling Card and report the trouble experienced (e.g., cut-off, noisy circuit, no response, etc.) and the approximate time that the call was placed.
 - 3. When a call charged to a Prepaid Calling Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions; the end-user will receive a credit equivalent to the call duration.

ISSUED: November 18, 2009

EFFECTIVE:

SECTION 3 – SERVICE DESCRIPTION (continued)

3.9 Service Offerings (continued)

- 3. 9. 3. Prepaid Calling Card Service (continued)
 - H. Credit for failure of service shall also be allowed for failure of power, equipment, or systems, which are provided for and are the responsibility of the Company if such failures occur while a completed call is in progress.
 - I. Credit allowances will not be given for interruptions that are due to the failure of power, equipment or systems not provided by the Company.
 - J. Credit allowances will not exceed the issued card face value as shown in B. above.
 - K. The Company will block all calls beginning with the NPA "900" and NXX "976" calls, therefore such calls cannot be completed.

3.9.4 VoIP Services

The Company will provide VoIP based US and International call services. These VoIP services will be under the brand of "Comvoz Communication", and exclusively utilize the Company's long VoIP distance network for both domestic and international calling.

SSUED: November 18, 2009	EFFECTIVE:

INTEREXCHANGE TARIFF

SECTION 4 - RATES

4.1 Switched 1+ Message Toll Service Rates

At the present time, the Company is not offering Switched 1+ Message Toll Service but may do so in the future at which time it would send an update tariff to the SC PSC reflecting the changes to its services offering.

EFFECTIVE: _____

INTEREXCHANGE TARIFF

SECTION 4 - RATES

4.2 800 / 888 (Inbound) Long Distance Service Rates

At the present time, the Company is not offering 800/888 (inbound) Long Distance Service but may do so in the future at which time it would send an update tariff to the SC PSC reflecting the changes to its services offering.

ISSUED:	November 18, 2009	EFFECTIVE:

INTEREXCHANGE TARIFF

SECTION 4 - RATES (continued)

4.3 <u>Dedicated outbound WATS Service Rates</u>

At the present time, the Company is not offering Dedicated Outbound WATS Service but may do so in the future at which time it would send an updated tariff to the SC PSC reflecting the changes to its services offering.

4.4 Dedicated Inbound 800/888 Service Rates

At the present time, the Company is not offering Dedicated Inbound 800/888 Service but may do so in the future at which time it would send an updated tariff to the SC PSC reflecting the changes to its services offering.

ISSUED: November 18, 2009	EFFECTIVE:

SECTION 4 - RATES (continued)

4.5. Prepaid Calling Card Rates

Prepaid Calling Card # 1 (Named: "A")

Rate per minute:

\$0.99

Maintenance Surcharge:

\$0.35 per week

Per Call Surcharge

\$0.25

Payphone Surcharge:

\$.99

Prepaid Calling Card # 2 (Named: "B")

Rate per minute:

\$0.99

Maintenance Surcharge

\$0.35 per week

Per Call Surcharge

\$0.25

Payphone Surcharge

\$0.99

ISSUED: November 18, 2009

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SECTION 4 - RATES (continued)

4.6 <u>Miscellaneous Charges</u>

4.6.1 Rates and Charges for Prepaid Calling Services Are As Follows:

A base per minute rate of up to \$.99 per minute. A weekly fee of \$0.89 is assessed within twenty-four (24) hours after the first call and each week thereafter. Up to a \$0.99 hang-up or connect fee will be applied at the end or start of the call.

4.6.2 Payphone Surcharge

Pursuant to the FCC's Order in CC Docket 96-128, this surcharge applies only to dial-around calls, *i.e.*, calls originating using a carrier's access code, a Customer's 800 and other toll-free numbers, calling cards, and prepaid phone card calls, from payphone instruments.

The Customer shall pay the Company a per call surcharge of up to \$0.99 per call for all such

4.6.3 Promotional Offerings

traffic.

The Company may from time to time make promotional offerings available in which the rates and charges differ from the tariffed rates in Section 4.5. These offerings will be limited to certain Cards and dates and the Commission will be notified as required of these promotions.

4.6.4 Directory Assistance

4.6.4.A The Company provides Directory Assistance as an ancillary service exclusively to its customers. Directory Assistance is accessible by dialing "1", the area code of the desired number and "555-1212".

Directory Assistance, per call: \$0.99

4.6.4.B Limitations

The following types of calls are not permitted for Comvoz Communication, LLC 1+, Dedicated, and Casual Calling long distance service(s):

4.6.4.B.1 Collect.

4.6.4.B.2 Billed to third number.

4.6.4.B.3 Person-to-person

4.6.4.B.4 Operator assisted

4.6.4.B.5 Mobile calls and

4.6.4.B.6 Calls to 900, 976, and 0+.

ISSUED: November 18, 2009

EFFECTIVE:

SECTION 4 - RATES (continued)

4.6 Miscellaneous Charges (Continued)

4.6.5 Late Payment Charges

Interest charges of 1.5% per month will be assessed on all unpaid balances more than thirty days old.

4 6.6 Return Check Charges

A return check charge of \$20.00 will be assessed for checks returned for insufficient funds if the face value does not exceed \$400.00, or 5% if the value of the check if the face value exceeds \$400.00, whichever is greater.

4.6.7 Restoration of Service

A reconnection fee of \$25.00 per occurrence is charged when service is re-established for customers who had been temporarily disconnected for non-payment. Customers whom have been permanently disconnected sixty (60) days following the temporarily disconnected date for non-payment, and who have made, and/or failed to honor, payment arrangements with the Company will be required to reapply for service following full payment of all delinquent and overdue charges.

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SSUED: Nove	mber 18, 2009	EFFECTIVE:

SECTION 4 - RATES (continued)

4.7 Special Rates For The Hearing Disabled

4.7.1 **Directory Assistance**

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with hearing, speech, or visually impaired disabilities. The Company shall charge (½) one-half the prevailing per call tariff rate for every call in excess of (50) fifty-directory assistance inquires made within a monthly billing cycle.

4.7.2 Hearing and Speech Impaired Persona

Interstate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening, holiday, and night calls.

4.7.3 **Telecommunications Relay Service**

For intrastate toll calls received from the relay service, the Company will when billing the relay calls specifically discount each call by (50%) fifty-percent of the otherwise applicable rate. For a voice nonrelay call whenever either the calling or called party indicates one of the parties (either party) has both a hearing and visual impairment, the call shall be discounted by (60%) sixty-percent of the otherwise applicable rate of a voice nonrelay call.

Pata nor minutar	\$0.00 (international calls various depending on the destination)	
Rate per minute:	\$0.99 (international calls various depending on the destination)	

ISSUED: November 18, 2009

EFFECTIVE:

By:

4.8